Phonak Marvel Hearing Aid Performance level and features

Performance level	Premium (M90)	Advanced (M70)	Standard (M50)	Essential (M30)
1. AutoSense OS 3.0 **(Third generation automatic operating system by Phonak switches between programs)**				
Calm Situation (One-to-one conversations in quiet)	✓	✓	✓	✓
Speech in Noise (Adapts and reduces noise from behind user in real time)	✓	✓	✓	✓
Comfort in Noise (Reduces noise when no speech is present)	✓	✓	✓	
Music (Increases dynamic range and gain to hear intricate sounds. Slows compression speed to preserve temporal differences between musical notes)	✓	✓		
Speech in Loud Noise (When background noise reaches 67dBSPL, program actively suppresses noise from the back and sides and focuses on speech in front.)	✓			
Speech in Car (Reduces low-frequency engine and car noise.)	✓			
Comfort in Echo (Reduces reverberation/echo in large enclosed spaces such as theatres, halls and places of worship.)	✓			
Streamed speech	✓	✓	✓	✓
Streamed music	✓	✓	✓	✓
2. Additional programs				
Max additional programs	3	3	3	3
Comfort in Echo	✓			
Speech in Loud Noise	✓	✓		
Speech in 360 (Automatically detects direction of speech and streams this to the other ear, to improve conversations without facing speaker.)	✓	✓		
Speech in Noise	✓	✓	✓	✓
Calm Situation	✓	✓	✓	✓
Comfort in Noise	✓	✓	✓	✓

Music	✓	✓	✓	✓
Acoustic Phone (DuoPhone streams phone calls in real time to both ears with an average benefit of 3.1 dB SNR.)	✓	✓	✓	✓
Custom program	✓	✓	✓	✓
3. Streaming programs				
Roger + mic (Roger is an adaptive wireless microphone to extend listening range.)	✓	✓	✓	✓
Phone + mic	✓	✓	✓	✓
4. Features				
UltraZoom (Adaptive beamformer adaptively reduces the most prominent noise, while retaining speech from the front.)	✓	✓	✓	✓
SNR-Boost (Spatial noise canceller, works together with UltraZoom.)	✓	✓	✓	
DuoPhone (DuoPhone streams phone calls in real time to both ears with an average benefit of 3.1 dB SNR.)	✓	✓	✓	
SoundRecover2 (Frequency compression improves the recognition of sounds for adults with moderate-to-profound high frequency hearing loss.)	✓	✓	✓	✓
User Preference Tuning (Hearing aid remembers your volume and program preferences and adapts over time.)	✓	✓	✓	✓
Real Ear Sound (Mimics the hearing abilities of a human ear for localization and the natural sound perception.)	✓	✓	✓	
Finetuning Channels (Precision of customisation. Faith Hearing recommends a minimum of 12 channels for optimum results)	20	16	12	8
WhistleBlock (Reduces hearing aid feedback).	✓	✓	✓	✓
NoiseBlock (Reduces uncomfortable background noise).	✓	✓	✓	✓
WindBlock (Suppresses wind noise outdoors.)	✓	✓		

Feature				
EchoBlock (Instantly remove reverberant sounds/echoes.)	✓			
SoundRelax (Softens sudden loud sounds like door slamming or dropping of dishes.)	✓	✓		
QuickSync (One touch controls two hearing aids ensures that volume and program settings are always balanced and synchronized.)	✓	✓	✓	✓
AOV (Acoustically Optimized Venting reduces hearing aid occlusion effect to lowest possible.)	✓	✓	✓	✓
Tinnitus Balance noise generator (White, pink and customisable sounds for direct tinnitus masking or sound therapy.)	✓	✓	✓	✓
auto Acclimatization (Hearing aid gently increases amplification over time to ease first time users into listening with hearing aids.)	✓	✓	✓	✓
Environmental balance (Allows users to adjust the volume of the streamed music/calls versus the environmental sounds)	✓	✓		

5. Accessories

With every monoaural purchase	1) Standard charger case*
	2) 2 x Hearing aid receiver
	3) Choice of:
	    a. Assorted domes or
	    b. Customised mould
	4) Starter kit
	5) Cleaning tools
	
	*Valid for purchase of rechargeable hearing aid models only. 30 batteries will be given to non-rechargeable hearing aid purchases.

With every binaural purchase	1) Standard charger case* or 60 batteries 2) Phonak Power Pack* 3) Mini Charger case* 4) TV Connector 5) 2 x Hearing aid receiver 6) Choice of: a. Assorted domes or

	b. 2 x Customised moulds 7) Starter kit 8) Cleaning tools *Valid for purchase of rechargeable hearing aid models only. 60 batteries will be given to non-rechargeable hearing aid purchases.			

6. Warranty

Local warranty (Singapore)*	3 years	2 years	2 years	2 years
International warranty*	1 year			

*Valid as of the date of purchase. This covers manufacturing and material defects in the hearing aid itself, but not accessories such as batteries, tubes, earmolds or external receivers. The remedies under the warranty are limited to free repair of the hearing aid.

7. Accidental Loss & Damage cover

Insurance Premium (Max duration 4 years)	$110	$110	$110	$110

8. After Care Services

General fine-tuning and programming	All hearing aid fine-tuning sessions are complimentary after hearing aid purchase from Faith Hearing. $100 charge per session for hearing aids purchased from external vendor.
Tinnitus sound generator programming + Tinnitus Retraining Therapy	10 x complimentary sessions for hearing aids purchased from Faith Hearing. $80 charge per session for hearing aids purchased from external vendor.
Clean & Check	Complimentary cleaning every 3 months for hearing aids purchased from Faith Hearing. $50 charge per session for hearing aids purchased from external vendor.
Minor Repair	$90
Major Repair	$230
Re-shell (Customised hearing aids)	$200

9. Style options

a) Battery powered options (Audeo) - **Audeo M-312** - **Audeo M-312 with Telecoil** - **Audeo M-13 with Telecoil**	 Audéo M-312 Audéo M-312T Audéo M-13T
b) Rechargeable options (Audeo) - **Audeo M-Rechargeable** - **Audeo M- Rechargeable with Telecoil**	 Audéo M-R Audéo M-RT
c) Battery powered options (Virto) - **Virto Black (Available in Singapore Q3-Q4 2020)**	

10. **Style options**

Colour options - **Beige H0** - **Sand Beige P1** - **Sandalwood P3** - **Chestnut P4** - **Champagne P5** - **Silver Gray P6** - **Graphite Gray P7** - **Velvet Black P8** - **Alphine White T7**	 Beige H0 Sand Beige P1 Sandalwood P3 Chestnut P4 Champagne P5 Silver Gray P6 Graphite Gray P7 Velvet Black P8 Alpine White T7