

## ReSound LiNX Quattro Performance Level and Features

Performance level	Premium (Quattro 9)	Advanced (Quattro 7)	Standard (Quattro 5)
<b>1. Audibility</b>			
<b>WARP Channels (WDRC)</b> (Precision of customisation. Faith Hearing recommends hearing aids with a minimum of 12 channels for optimum results.)	17	14	12
<b>Environmental Optimizer II</b> (Classifies listening environments and provides automatic adjustment of hearing aid programs according to the environment.)	✓	✓	
<b>Sound Shaper</b> (Frequency compression improves the recognition of high frequency sounds. For clients with moderate-to-profound high frequency hearing loss.)	✓	✓	✓
<b>Adjustable environment Optimiser II</b> (Allows audiologist to adjust pre-set listening environment classification in the hearing aid.)	✓	✓	
<b>2. Sound quality</b>			
<b>Noise Tracker II</b> (Reduces unwanted noise without affecting speech signals.)	Strong	Considerable	Moderate
<b>Noise tracker per environment</b> (Allows individual adjustment of noise reduction in pre-set listening environment programs within hearing aid.)	✓		
<b>Wind Guard</b> (Suppresses wind noise outdoors.)	Strong	Considerable	Moderate
<b>Expansion</b> (Reduces very soft environmental sounds like air conditioning, kitchen appliances or sounds from the hearing aid for user comfort.)	Strong	Moderate	On/Off option only
<b>Extended Frequency Bandwidth</b>	Low (LP) Receiver: 100 - 9520 Hz Medium (MP) Receiver: 100 - 9500 Hz High (HP) Receiver: 100 - 7600 Hz Ultra (UP) Receiver: 100 - 5270 Hz		
<b>Higher input dynamic range</b>	116dB SPL		

3. Speech Clarity			
<b>Omni</b> (In omnidirectional mode, the hearing aid amplifies sounds from all directions. This is useful in quiet environments or navigating through traffic.)	✓	✓	✓
<b>Fixed Directionality</b> (In this mode, the hearing aid amplifies sounds from the front rather than the sides and back. This is useful for hearing conversations in.)	✓	✓	✓
<b>MultiScope Adaptive Directionality™</b> (Automatically switches between omni and 3 directional modes: narrow, medium and wide.)	✓	✓	
<b>Soft Switching</b> (Seamlessly enables and disables AutoScope/MultiScope Adaptive Directionality™ depending on the listening environment.)	✓	✓	✓
<b>AutoScope Adaptive Directionality™</b> (Automatically “zooms” in on speech in noisy environments.)	✓		
<b>Binaural Directionality</b> (Microphone configuration imitates and support natural binaural sound process of the brain.)	✓	✓	
<b>Binaural Directionality III</b> (Third generation processing uses 2.4 GHz wireless technology.)	✓		
<b>Spatial Sense</b> (Mimics function of human ear to help users detect where sounds are coming from, for a more natural sense of their surroundings.)	✓		
<b>Adjustable Directional Mix</b> (Allows individual adjustment of environmental sound levels and speech clarity.)	✓		
4. Comfort			
<b>DFS Ultra II</b> (Reduces hearing aid feedback. Only activated after calibrated on user’s ear)	✓	✓	✓
<b>Auto DFS</b> (Pre-set feedback cancellation. Useful when a user is unable to be fitted in clinic.)	✓	✓	✓
<b>Music Mode</b> (Provides users with a distortion-free music listening experience.)	✓	✓	

<b>Impulse Noise reduction</b> (Reduces sudden loud sounds like clinking of silverware or jangling of keys)	✓		
<b>Tinnitus Sound Generator + Nature Sounds</b> (Provides tinnitus users with sound relief.)	✓	✓	✓
<b>5. Warranty</b>			
<b>Local warranty (Singapore)*</b>	4 years	2 years	2 years
<b>Extended warranty option (1 year)</b>	Not applicable	\$800	\$800
<b>International warranty*</b>	1 year		
*Valid as of the date of purchase. This covers manufacturing and material defects in the hearing aid itself, but not accessories such as batteries, tubes, earmolds or external receivers. The remedies under the warranty are limited to free repair of the hearing aid.			
<b>6. Accessories</b>			
<b>With every monoaural purchase</b>	<ol style="list-style-type: none"> <li>1) Standard charger case*</li> <li>2) 1 x Hearing aid receiver</li> <li>3) Choice of: <ol style="list-style-type: none"> <li>a. Assorted domes or</li> <li>b. Customised mould</li> </ol> </li> <li>4) Starter kit</li> <li>5) Cleaning tools</li> </ol> <p>*Valid for purchase of rechargeable hearing aid models only. 30 batteries will be given to non-rechargeable hearing aid purchases.</p>		
<b>With every binaural purchase</b>	<ol style="list-style-type: none"> <li>1) Standard charger case* or 60 batteries</li> <li>2) Choice of: <ul style="list-style-type: none"> <li>• Multi Mic</li> <li>• Phone Clip+</li> <li>• TV Streamer 2</li> <li>• Remote Control</li> </ul> </li> <li>3) 2 x Hearing aid receiver</li> <li>4) Choice of: <ol style="list-style-type: none"> <li>a. Assorted domes or</li> <li>b. 2 x Customised moulds</li> </ol> </li> <li>5) Starter kit</li> <li>6) Cleaning tools</li> </ol> <p>*Valid for purchase of rechargeable hearing aid models only. 60 batteries will be given to non-rechargeable hearing aid purchases.</p>		
<b>7. After Care Services</b>			
<b>General fine-tuning and programming</b>	<p>All hearing aid fine-tuning sessions are complimentary after hearing aid purchase from Faith Hearing.</p> <p>\$100 charge per session for hearing aids purchased from external vendor.</p>		

<b>Tinnitus sound generator programming + Tinnitus Retraining Therapy</b>	10 x complimentary sessions for hearing aids purchased from Faith Hearing.  \$80 charge per session for hearing aids purchased from external vendor.
<b>Clean &amp; Check</b>	Complimentary cleaning every 3 months for hearing aids purchased from Faith Hearing.  \$50 charge per session for hearing aids purchased from external vendor.
<b>Minor Repair</b>	\$100
<b>Major Repair</b>	\$230
<b>Re-shell (Customised hearing aids)</b>	\$200

## 8. Style options

### a) Behind-the-ear options (RIE)

- Rechargeable RIE 61
- Replaceable battery RIE 62



### b) Customised options

- Completely-in-canal (CIC)
- Mic-in-helix (MIH)
- In-the-ear (ITE)
- ITE-half-shell (ITE-HS)
- ITE-full-shell (ITE-FS)




## 9. Colour options

### a) Behind-the-ear colour options (RIE)

- Sterling Grey
- Anthracite
- Black
- Beige
- Gloss Anthracite
- Gloss Black
- Gloss Medium Blonde
- Monza Red
- Light Blonde
- Medium Blonde
- Dark Brown
- Pearl White
- Silver
- Ocean Blue



<ul style="list-style-type: none"> <li>- Forest Camo</li> <li>- Desert Camo</li> <li>- Ocean Camo</li> </ul>	
<p><b>b) Customised hearing aid colour options</b></p> <ul style="list-style-type: none"> <li>- Light</li> <li>- Beige</li> <li>- Medium</li> <li>- Dark</li> <li>- Espresso</li> <li>- Clear</li> <li>- Blue shell + Black faceplate</li> <li>- Red shell + Black faceplate</li> </ul>	 <p style="text-align: center;"> <span>Light</span>   <span>Beige</span>   <span>Medium</span>   <span>Dark</span>   <span>Espresso</span>   <span>Clear</span>   <span>Blue (Shell only)</span>   <span>Red (Shell only)</span> </p>


  
**Faiith**
  
 hearing specialists