

## Phonak Paradise Hearing Aid Performance level and features

Performance level	Premium (P90)	Advanced (P70)	Standard (P50)	Essential (P30)
<b>1. AutoSense OS 4.0</b> (Fourth generation automatic operating system by Phonak switches between programs)				
<b>Calm Situation</b> (One-to-one conversations in quiet)	✓	✓	✓	✓
<b>Speech in Noise</b> (Adapts and reduces noise from behind user in real time)	✓	✓	✓	✓
<b>Comfort in Noise</b> (Reduces noise when no speech is present)	✓	✓	✓	
<b>Music</b> (Increases dynamic range and gain to hear intricate sounds. Slows compression speed to preserve temporal differences between musical notes)	✓	✓		
<b>Speech in Loud Noise</b> (When background noise reaches 67dB SPL, program actively suppresses noise from the back and sides and focuses on speech in front.)	✓			
<b>Speech in Car</b> (Reduces low-frequency engine and car noise.)	✓			
<b>Comfort in Echo</b> (Reduces reverberation/echo in large enclosed spaces such as theatres, halls and places of worship.)	✓			
<b>Media speech + mic</b>	✓	✓	✓	✓
<b>Media music + mic</b>	✓	✓	✓	✓
<b>2. Additional programs</b>				
<b>Max additional programs</b>	4	4	4	4
<b>Comfort in Echo</b>	✓			
<b>Speech in Loud Noise</b>	✓	✓		
<b>Speech in 360</b> (Automatically detects direction of speech and streams this to the other ear, to improve conversations without facing speaker.)	✓	✓		
<b>Speech in Noise</b>	✓	✓	✓	✓
<b>Calm Situation</b>	✓	✓	✓	✓
<b>Comfort in Noise</b>	✓	✓	✓	✓
<b>Music</b>	✓	✓	✓	✓

<b>Acoustic Phone</b> (DuoPhone streams phone calls in real time to both ears with an average benefit of 3.1 dB SNR.)	✓	✓	✓	✓
<b>Custom program</b>	✓	✓	✓	✓
<b>3. Streaming programs</b>				
<b>Roger + mic</b> (Roger is an adaptive wireless microphone to extend listening range.)	✓	✓	✓	✓
<b>PartnerMic + mic</b>	✓	✓	✓	✓
<b>Phone call + mic</b>	✓	✓	✓	✓
<b>4. Features</b>				
<b>UltraZoom</b> (Adaptive beamformer adaptively reduces the most prominent noise, while retaining speech from the front.)	✓			
<b>Dynamic Noise Cancellation</b> (Spatial noise canceller, works together with directional beamformer to improve SNS in noisy situations.)	✓			
<b>EchoBlock</b> (Instantly remove reverberant sounds/echoes in large assembly halls, places of worship and reflective surfaces.)	✓			
<b>Tap Control</b> Double tap on the pinna or hearing aid for: - Siri/Google Assistant - Pause/resume streaming - Accept/end phone call	✓	✓		
<b>StereoZoom</b>	✓	✓		
<b>WindBlock</b> (Suppresses wind noise outdoors.)	✓	✓		
<b>SoundRelax</b> (Softens sudden loud sounds like door slamming or dropping of dishes.)	✓	✓		
<b>Motion Sensor Hearing</b> (Detect when the wearer is moving while having a conversation and will adjust the directional microphones to focus on the direction of speech.)	✓	✓	✓	
<b>Real Ear Sound</b> (Mimics the hearing abilities of a human ear for localization and the natural sound perception.)	✓	✓	✓	
<b>DuoPhone</b> (DuoPhone streams phone calls in real time to both ears with an average benefit of 3.1 dB SNR.)	✓	✓	✓	

<b>Roger and Directional setting</b> (3 microphone modes when with Roger products: Omnidirectional, Real-ear Sound and Fixed Directional.)	✓	✓	✓	
<b>SoundRecover2</b> (Frequency compression improves the recognition of sounds for adults with moderate-to-profound high frequency hearing loss.)	✓	✓	✓	✓
<b>WhistleBlock</b> (Reduces hearing aid feedback).	✓	✓	✓	✓
<b>NoiseBlock</b> (Reduces uncomfortable background noise).	✓	✓	✓	✓
<b>RogerDirectTM</b> (Allows Roger microphones to stream directly to hearing aids.).	✓	✓	✓	✓
<b>User Preference Tuning</b> (Hearing aid remembers your volume and program preferences and adapts over time.)	✓	✓	✓	✓
<b>QuickSync</b> (One touch controls two hearing aids ensures that volume and program settings are always balanced and synchronized.)	✓	✓	✓	✓
<b>AOV</b> (Acoustically Optimized Venting reduces hearing aid occlusion effect to lowest possible.)	✓	✓	✓	✓
<b>Tinnitus Balance noise generator</b> (White, pink and customisable sounds for direct tinnitus masking or sound therapy.)	✓	✓	✓	✓
<b>auto Acclimatization</b> (Hearing aid gently increases amplification over time to ease first time users into listening with hearing aids.)	✓	✓	✓	✓
<b>Environmental balance</b> (Allows users to adjust the volume of the streamed music/calls versus the environmental sounds)	✓	✓	✓	✓
<b>Bluetooth pairing devices</b>	8	8	8	8
<b>Finetuning Channels</b> (Precision of customisation. Faith Hearing recommends a minimum of 12 channels for optimum results)	20	20	16	12

## 5. Accessories

### With every monoaural purchase

- 1) Standard charger case\*
- 2) 2 x Hearing aid receiver
- 3) Choice of:
  - a. Assorted domes or
  - b. Customised mould
- 4) Starter kit
- 5) Cleaning tools

\*Valid for purchase of rechargeable hearing aid models only. 30 batteries will be given to non-rechargeable hearing aid purchases.

### With every binaural purchase

- 1) Standard charger case\* or 60 batteries
- 2) 1 wireless accessory
- 3) 2 x Hearing aid receiver
- 4) Choice of:
  - a. Assorted domes or
  - b. 2 x Customised moulds
- 5) Starter kit
- 6) Cleaning tools

\*Valid for purchase of rechargeable hearing aid models only. 60 batteries will be given to non-rechargeable hearing aid purchases.

### Wireless accessories:



#### 1 TV Connector

Connect easily to a TV or stereo system. Turns Paradise hearing aids into wireless headphones with excellent stereo sound quality



#### 2 Phonak Remote Control

Easily adjust volume and programs with the new physical remote control



#### 3 Phonak PartnerMic™

A directional microphone for lapel use, allowing the hearing aid user to better communicate one-to-one in moderate noise

## Rechargeable Charging Options:



### Phonak Mini Charger Case

- A compact charger for two Audéo M-R Audéo M-RT hearing aids
- Standard USB-C charging port



### Phonak Charger Case Combi

- A charger, drying kit and protective hard case all-in-one
- Includes a cleaning tool in the robust, splash-proof housing



### Phonak Power Pack

- For charging rechargeable hearing aids on the go
- Compatible with the Phonak Charger Case Combi only

## 6. Warranty

<b>Local warranty (Singapore)*</b>	3 years	2 years	2 years	2 years
<b>International warranty*</b>	1 year			

\*Valid as of the date of purchase. This covers manufacturing and material defects in the hearing aid itself, but not accessories such as batteries, tubes, earmolds or external receivers. The remedies under the warranty are limited to free repair of the hearing aid.

## 7. Accidental Loss & Damage cover

<b>Insurance Premium (Max duration 4 years)</b>	\$110	\$110	\$110	\$110
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## 8. After Care Services

<b>General fine-tuning and programming</b>	<p>All hearing aid fine-tuning sessions are complimentary after hearing aid purchase from Faith Hearing.</p> <p>\$100 charge per session for hearing aids purchased from external vendor.</p>
<b>Tinnitus sound generator programming + Tinnitus Retraining Therapy</b>	<p>10 x complimentary sessions for hearing aids purchased from Faith Hearing.</p> <p>\$80 charge per session for hearing aids purchased from external vendor.</p>
<b>Clean &amp; Check</b>	<p>Complimentary cleaning every 3 months for hearing aids purchased from Faith Hearing.</p> <p>\$50 charge per session for hearing aids purchased from external vendor.</p>
<b>Minor Repair</b>	\$90
<b>Major Repair</b>	\$230

<b>Re-shell (Customised hearing aids)</b>	<b>\$200</b>
<b>9. Style options</b>	
<b>a) Battery powered options (Audeo)</b> <ul style="list-style-type: none"> <li>- Audeo P-312</li> <li>- Audeo P-13 with Telecoil</li> </ul>	 <p style="display: flex; justify-content: space-around;"> <span data-bbox="933 542 1125 613">Audeo P-312 P90/P70/P50</span> <span data-bbox="1173 542 1364 613">Audeo P-13T P90/P70/P50</span> </p>
<b>b) Rechargeable options (Audeo)</b> <ul style="list-style-type: none"> <li>- Audeo P-Rechargeable</li> <li>- Audeo P- Rechargeable with Telecoil</li> </ul>	 <p style="display: flex; justify-content: space-around;"> <span data-bbox="933 929 1093 965">Audeo P-R</span> <span data-bbox="1204 929 1380 965">Audeo P-RT</span> </p>
<b>10. Style options</b>	
<b>Colour options</b> <ul style="list-style-type: none"> <li>- Beige H0</li> <li>- Sand Beige P1</li> <li>- Sandalwood P3</li> <li>- Chestnut P4</li> <li>- Champagne P5</li> <li>- Silver Gray P6</li> <li>- Graphite Gray P7</li> <li>- Velvet Black P8</li> </ul>	 <p style="display: flex; justify-content: space-around; margin-top: 10px;"> <span data-bbox="821 1276 877 1332">Beige H0</span> <span data-bbox="941 1276 1045 1332">Sand Beige P1</span> <span data-bbox="1085 1276 1197 1332">Sandalwood P3</span> <span data-bbox="1244 1276 1332 1332">Chestnut P4</span> <span data-bbox="1380 1276 1492 1332">Champagne P5</span> </p> <p style="display: flex; justify-content: space-around; margin-top: 10px;"> <span data-bbox="790 1601 837 1635">agne</span> <span data-bbox="901 1601 997 1657">Silver Gray P6</span> <span data-bbox="1037 1601 1141 1657">Graphite Gray P7</span> <span data-bbox="1165 1601 1268 1657">Velvet Black P8</span> </p>